

Dukinfield Medical Practice PPG Meeting (Hollies site) 26/01/17

Chair : Julie Pregnall & Rachel Taggart

Note Taker : Kimberley Heyes

Attendees :

J. Williamson	F. Baker	G. Hill
T. Thorpe	A. Anderson ?	R. Dalton
K. Morris	G. Johnson	C. Clayton

Apologies :

N. Bowker	G. Bowker	R. Lindsay
I. Kit	H. Clayton	D. O'Brien
D. Johnson	B. Nagle	

Agenda :

1 : Staff Changes & Adverts for vacancies

Julie informed attendees that Bromley is leaving. The post of Practice Nurse has been advertised. Davaar currently having training GP's that are soon to be fully trained and are hoping to keep them on at the surgery.

2 : PPG Member to volunteer / be voted secretary

It was discussed about holding an evening PPG meeting for the PPG members that cannot attend during the day as they are working etc. Left open as not much comment from PPG. Newsletters – It was brought up to maybe put in the newsletters info for patients about where they can go and for what things and when. i.e Walk in centre in out of hours, Minor ailments, minor eye surgery. Member of the PPG felt that Patients aren't fully aware of what other services are available. It was also mentioned that TGH admit patients rather than go over the 4 hour waiting time that they are advised to use.

3 : Any Other Business

Dr Dowling as named GP : It was mentioned that Dr Dowling is still coming up at the GP of choice on hospital letters instead of Dr Procter. Julie explained that although the letters may have Dr Dowlings name on, letters that are for Dr Procter's attention will still be seen by JP. Apologies given.

Check in machines at hospital : JP isn't showing up on the machine when patients are trying to book in at the hospital. Explained by Julie that as the surgeries have been merged there's been a mix up across the sites but it is currently being worked on.

Choice of consultant : It was raised about patients being able to choose which consultant they see. Julie explained that they can have a choice within reason as this would be cost dependent. It is possible to have a choice of consultant within Greater Manchester when referring. If it is outside of Greater Manchester it would need to be reviewed before the referral is done. A PPG member explained if you choose an out of area consultant you provide the travel expenses.

PPG asked why does it cost more out of area? Julie explained that this is because each trust has its own tariff and the NHS is currently trying to introduce its own Blocked/set tariff rather than it being different for each consultant.

Julie mentioned that as soon as a patient gives their name in at A&E the Surgery is charged £60.

GoToDoc – Waiting times better there than at A&E. PPG also informed that GoToDoc do Home Visits where required.

Stitches and ear syringe : PPG member said that Practice Nurses should be able to remove stitches (mentioned at a previous PPG meeting) Rachel said she would arrange.

Rachel informed PPG that we do remove stitches and clips but we do not do dressings. A PPG member has been told that we do not remove stitches but Rachel explained that Jackie (HCA) has now taken a refresher course so now able to do this. Also informed we are able to do ear syringe.

Next Meeting :

Discussed an evening meeting in March/April for patients who can't attend day time meetings. Monday 24th April mentioned, evening meeting to be held at Davaar. PPG informed that there is parking in front and at the side of the building and will be held downstairs (lower ground).