

## Working hours

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**Monday, Tuesday, Wednesday:** 8.30am - 5pm

**Thursday:** 8.30am - 4.30pm

**Friday:** 8.30am - 4pm

It may not always be possible to speak to a member of the team during the times specified, due to outside office appointments etc. However, the service does operate an answer machine service, so that messages may be left at any time.

## Contact details

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0161 342 3383



[sendiass@tameside.gov.uk](mailto:sendiass@tameside.gov.uk)



[www.tameside.gov.uk/sendiass](http://www.tameside.gov.uk/sendiass)

### SENDIASS

Tameside Special Educational Needs and Disability  
Information, Advice and Support Service  
Jubilee Gardens, Gardenfold Way, Droylsden, Tameside M43 7XU

## For more information

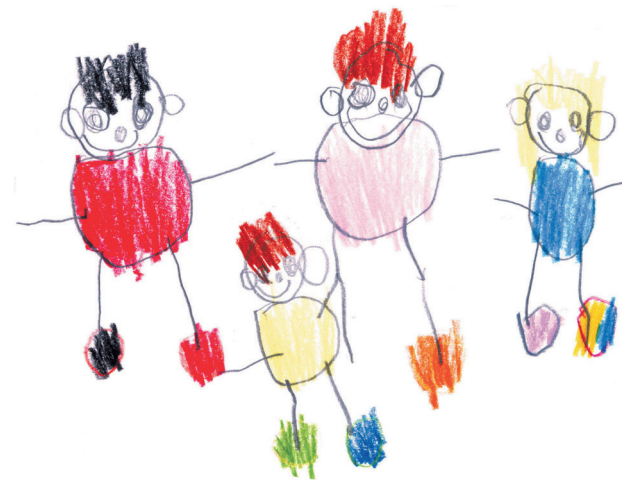
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For more information contact National Information, Advice and Support Service  
Network



[www.iassnetwork.org.uk](http://www.iassnetwork.org.uk)

If you require this information in another format, please contact the service.



# SENDIASS

Tameside Special Educational Needs and Disability (SEND)  
Information, Advice and Support (IAS) Service

# What is the role of SENDIASS?

(formerly Parent Partnership Service)

Our service provides information, advice and support to children and young people with Special Educational Needs (SEN), and those with Disabilities, and their parents/carers (who have children/young people aged 0-25 years).

SENDIASS aims to encourage and develop partnership between children, young people, parents/carers, schools, the local authority and all other partners who are involved in working to identify, assess and meet the special educational needs of children and young people.

## We provide

- Confidential and impartial information, advice and support to children, young people and their parents/carers on education matters and health and social care matters in relation to education.
- Information, advice and support on subjects including local policy and practice, personalisation, personal budgets, preparation for adulthood, the law on SEN and Disability, Health and Social Care.
- Information, advice and support throughout the Education, Health and Care (EHC) needs assessment process and review process.
- Information, advice and support about SEN Support in settings, schools and further education.
- Individual casework.
- Support in preparing for and attending meetings.
- Help in filling in forms and writing letters/reports.
- Support in resolving disagreements, including Disagreement Resolution, Mediation and Tribunals.
- Signposting to other local or national sources of advice, information and support.
- Links to local parent support groups and forums.
- Information about Tameside's Local Offer [www.tameside.gov.uk/localoffer](http://www.tameside.gov.uk/localoffer)

## Range of Support

The range and duration of support will vary dependent on the individual needs of the case and the information and support offered by the service will be tailored accordingly. This may include face-to-face meetings, contact by telephone and/or email.

## How to make a Referral

Primarily the service operates a 'self-referral' process. However, on occasions it may be considered appropriate for a professional to make contact with the service on behalf of the parents/carers or young person. The service will act upon such requests only on confirmation that consent has been given.

