

**DUKINFIELD MEDICAL PRACTICE
PRACTICE PATIENT GROUP MEETING HELD ON TUESDAY 22 MARCH 202
AT DUKINFIELD LIBRARY, CONCORD WAY AT 10.30 PM**

Present: Marion Higgins (Chairperson), Geoff Hill (Secretary), Sheila Frith (Asst Secretary), Amrit Mistry (Treasurer), Julie Pregnall (Practice Director), Joan Drummond, Ann Wright, Roger Acheson, Brian Malpas, Kath Ratcliffe, Joan Mycroft, Chris Neal, Andy Carter

Apologies: Keith Haresceugh, Joyce Jones, Dawn Alston, Judy Hearnshaw

1. Minutes of the last meeting and matters arising

The minutes were approved as a correct record.

Walking Group: Sheila reported that she had met both with the Manager from the Together Centre at Loxley House and with Shama and Joan D from the PPG. The walking group at TC had been temporarily suspended due to a lack of volunteers. A proposal was put forward that walking groups could run on alternate Mondays/Tuesdays (providing a walk every week). Sheila will contact the TC to put the proposal to them. Julie confirmed that first aid training will be available for the DMP volunteers who are involved with this activity. Further developments will be reported when available. Amrit added that he also has access to free first aid training. Details will be an item in the next newsletter.

Action: Sheila, Julie

Sheila said that she had contacted Alvanley Clinic who have a combined PPG and Health Champions with a view to arranging a visit for representatives of DMP. The Practice Manager had arranged for one of their volunteers to contact her but unfortunately he had not as yet done so. She will contact them again.

Action: Sheila

Julie said that they had not recruited to the GP/Advanced Nurse Practitioner post to date.

2. Events for the Coming Year

Marion acknowledged the difficulties of the last two years but felt that this was a year to press ahead with plans for activities, although it was recognised that there would be some limits to ambitions.

2.1 Health Event

Julie said that the Practice had plans to hold an "opening event" when the new build is completed, offering an opportunity to combine it with a health event. However, this will probably not take place until July. It was generally agreed that this was a good idea. Joan M said that she's involved in an event booked for 30th April which also offers an opportunity to include stands and information from associated organisations. The focus of their event this year will be children and families. Attendees will be able to bring their own picnics, although cream scones will be available for purchase. The event is held locally. The Practice will probably be able to have a stand and enquiries will be made to those organisations/services who may be interested in putting on an exhibit. Leaflets have already been produced for the event, but Geoff offered to produce one which could be attached to reflect the additional stands. Sheila offered to meet with Joan M to work through the arrangements. Others volunteered help particularly on the day (Marion and Joan D). Julie will provide Sheila with contact details of previous participants.

Action: Joan M, Joan D, Sheila, Marion, Geoff, Julie

Marion confirmed that she was still working on arranging a demonstration on the use of defibrillators which could also form part of a future health event.

Action: Marion

2.2 Home Visit Support

The problems associated with home visits has been discussed previously. Marion asked for a volunteer to research and identify locally available resources particularly relating to transport. Joan M said that she had already gathered some similar information. Marion asked if she would be prepared to expand her current information. This would provide valuable resource material to help patients and assist with planning to address this issue.

Action: Joan M.

2.3 Getting to know you - Deferred to next meeting

2.4 Family Event

See item 2.1 above

2.5 Listening Table

This initiative is aimed at gathering patients' views and using this information to help model services effectively, target resources to meet patient need etc. This is seen as a key issue for the PPG and clinical team. There was a wide ranging discussion, including the risks associated with negativity, how to best capture the information, how it's formulated etc. Consideration was given to a "wish box", survey/questionnaire, a staffed station in the practice, and others. It was recognised that careful consideration to wording and structure of any information collection tools. Julie suggested the Friends and Family survey could be a starting point and said she would email it to Geoff. A dedicated space in the reception area will be available every day except Monday. Marion agreed to work on this with Kath R and Joan D.

Action: Marion, Joan D, Kath R, Julie

3. Progress on the new build

A slight delay had been experienced due to a materials shortage. An interim safety inspection had been satisfactory.

4. Unintended consequences of installing CCTV

Julie explained that she had been able to secure funding for additional security measures for the practice. She described where the cameras will be located in key areas, with the main aim being to keep staff/patients safe. Signage will be clear, although it was acknowledged that some people may feel suspicious.

5. Newsletters

Geoff reported that the latest edition had been delivered to over 500 patients. He asked members to reflect on future content, ie the role of the pharmacist in the practice for instance. It was noted that the number of people accessing the newsletter via the website appeared to be lower than previously.

6. Bank account

Geoff reported that a free bank account had been opened at Lloyds. Final details are still outstanding but signatories were identified as Amrit, Geoff and Roger.

7. Date of Next Meeting

Date and venue to be confirmed.

8. Other Business

Roger reported on an initiative that he has recently become involved in which aims to promote and expand the use of appropriate NHS apps. Roger spoke enthusiastically about the benefits he

believed it would bring and referred to literature that's available to promote and explain, He made the offer to help anyone who needs assistance.

The Health Champion initiative is now no longer supported from Tameside General Hospital. It was recognised that although there is an interface between the work of PPGs/Health Champions, they are not the same. However, some practices are now combining them, such as at Alvanley as previously referenced. Some patients have continued to be supported by the Back on the Map initiative by Health Champions, but it was recognised that there are associated issues. Initially, the Health Champions scheme had been well supported and Roger felt that there was still interest from those previously involved. Joan M was asked if she would speak to those she was still in contact with. It was, however, acknowledged that this issue needed further discussion and it was agreed to put it on the agenda for the next meeting.

Action: Joan M, Geoff

The next meeting will be on Tuesday 10th May at 10:30am in Dukinfield Library.

ADDENDUM

Since the meeting, we have decided that we cannot proceed with taking part in Joan Mycroft's event on the 30th April. This is due to unforeseen circumstances and also that the timeframe is too short for us to organise something worthwhile. It is now back to the drawing board to organize an event of our own.