

**DUKINFIELD MEDICAL PRACTICE**  
**PRACTICE PATIENT GROUP MEETING HELD ON TUESDAY 20<sup>th</sup> September 2022**  
**AT THE PRACTICE AT 1:30PM**

**Present:** Marion Higgins (Chairperson), Geoff Hill (Secretary),  
Sheila Frith (Asst Secretary) Julie Peggall (Practice Director) Joyce Jones ,  
Ann Wright, Joan Drummond, Kath Ratcliffe, Dawn Alston.

**Apologies for Absence:** Roger Acheson, Gillian Eckersall, Keith Haresceugh, Susan Hopkins,  
Brian Malpas

**1. Minutes of the last Meeting and Matters Arising**

The minutes were approved as a correct record.

**Matters Arising:**

**Alvanley Clinic:** Unfortunately the visit planned for 14th September was cancelled by Alvanley. Other dates were suggested but could not be accommodated. A second visit in October was still planned. Sheila to email to confirm these arrangements.

**Action Sheila**

**Home Visit Support:** Julie reported that little progress has been made to date, but work is continuing.

**Getting to Know You:**

Next meeting arranged for 14th October at 10.30 at Wetherspoons in Stalybridge.

**Health Champions/PPG Interface:**

This continues to be a work in progress. We hope to gain insight from meeting with Alvanley Clinic. However, it can be noted that the two volunteer strands are merging and blending well in an informal way already.

**Newsletters:**

The current one has been delivered bar a small number which Dawn agreed to distribute.

**Patient Survey:**

There have been fewer completed recently. However, Julie presented information from the results of those that have been done so far. It shows 94% satisfaction. Comments show that there is still a view amongst some patients that face-to-face appointments are not available, which they are. It was also noted that the system was cumbersome in parts but in the main, the opinions seemed to be very positive.

Kath asked about appointments that can be booked outside normal hours. Julie confirmed that the arrangements will change in October and that there will be one other site in Hyde where appointments can be booked to accommodate patients needing appointments at these times.

## **2. Future Events**

### **Christmas:**

It was agreed that this year we should aim to provide hampers to identified patients and also put on a Christmas party for some older patients. It was acknowledged that funding would need to be raised.

There was a discussion concerning how the gift of a hamper has been received in the past and it was acknowledged that this can be different for different people. However, it was felt that this was an initiative we wished to continue to go forward with.

Donors for hampers were considered and a list drawn up. Geoff has a standard letter that he will deliver to local businesses asking for their support. Marion offered to take a lead on the shopping. A subgroup to discuss and arrange a Christmas party will meet on 7th October.

**Action: Geoff, Marion, Joyce, Julie, Bhiku, Dawn, Ann**

### **Patient Survey:**

Variations to the patient survey form were discussed. At the moment, the forms are anonymous. There are occasions, however, when participants make comments that it was felt could be followed up and potentially resolved. It was agreed that an option would be included for people to add their names if they wish. Geoff agreed to amend the form and forward it to Julie. The new form will be used once it is available.

**Action: Geoff, Julie**

### **Gardening Activity:**

It was widely acknowledged that any form of gardening is seen to have therapeutic benefits. The small area at the Practice offers some opportunities for a limited amount of work, especially with containers. The options around an allotment are limited. Geoff and Sheila will approach two people whom it was thought would be interested in running a small gardening group say, monthly. It was also agreed that it would be a useful item in the next newsletter. Joyce thought the Veterans' Group that was attending the Health Event also run a similar initiative and that it would be worth speaking with them.

**Action: Sheila, Geoff, Joyce**

## **3. Fundraising**

Geoff confirmed that he had registered the PPG with Action Together, which is a funding source. Julie also reported that she has arranged a meeting with Jonathan King at Action Together to look at funding and support.

Manchester Airport Authority community fund is a further funding source and the Practice falls within the catchment area. They meet quarterly to consider submissions, the next one being in November.

As we begin to expand our activity groups, i.e. walking, gardening, and social and community activities, we will be able to submit applications for funding to different sources. The application forms are often cumbersome and lengthy but the gains could be very

worthwhile. It was acknowledged that funding sources are there but information isn't readily available. It was suggested that conversations with some of the exhibitors at the health event could be productive in that respect.

**Action: All**

#### **4. Any Other Business**

Joan pointed out that additional financial help is available to some people receiving certain benefits. She will forward information to Sheila to include in the next newsletter.

**Action: Joan**

#### **5. Date of Next Meeting**

Since the meeting we have discovered that the agreed date of 25/10 is during the schools' half-term holiday, so we have brought the meeting forward to 18<sup>th</sup> October at 1:30pm in the Practice meeting room.

The meeting finished at 3.00 pm and was followed by a brief meeting regarding the Health Event arrangements.