

Health Event Survey – September 2023

The questions:

1. How did you rate the event overall?
2. How did you rate the venue?
3. How did you rate the facilities?
4. Did you feel your service was relevant to attendees?
5. Did you experience a problem? Was it resolved?
6. Would you like to be invited to similar events in future?

For the first three questions, representatives were asked to score from 1 to 5, where 1 is the lowest and 5 is the highest score.

Each question also had space for voluntary comments.

Exhibitor		Q1	Q2	Q3	Q4	Q5	Q6
MIND	Score	5	5	5	Yes	No	Yes
	Comments	Lovely event, building, people and facilities.	Building was amazing, clean, great size and very welcoming.	Excellent, everything we needed, well organised, well-set up, and refreshment stall out of this world.		No problem	
Anthony Seddon	Score	4	5	5	Yes	No	Yes
	Comments	A good range of services, very friendly volunteers supporting the event. Would like to see it advertised more so more people are aware of the event.			We spoke to a lot of attendees, many who had questions around ill mental health or suicide. Poor mental health affects everyone so it was really important that we had a chance to speak to people.		Yes please. It was a great opportunity to meet members of the public and all the other organisations involved. Thank you for inviting us
LEAP	Score	4	4	4	Yes	No	Yes
	Comments	A good mixture of stalls and attendees	Very hospitable.		Especially for Social Prescribing.		
Be Well	Score	5	5	5	Yes	No	Yes
	Comments	Well attended and attendees interested about the services or team offer. Great opportunity to network with other organisations.	Lovely space, easily accessible.	Clean and convenient.	Most attendees interested in their health and wellbeing.	No problems.	

Exhibitor		Q1	Q2	Q3	Q4	Q5	Q6
The Bureau	Score	5	5	5	Yes	No	Yes
	Comments				We got twelve new referrals which was amazing for us		
Health Watch Tameside	Score	5	5	5	Yes	No	Yes
	Comments	Well organised and spoke to lots of people	Pleasant and roomy venue	Nice to have refreshments provided	Many of the attendees were unaware of the Healthwatch service and were happy to give us feedback.		
NWAS – Patient engagement	Score	4	5	5	Yes	??	Yes
	Comments	See Comments below	Not sure if venue is easily accessible by public transport, in case people cannot get there by car.	Top facilities	Yes	No problem experienced	Time allowing

Comments: Very well attended and organised, with a good range of groups, providers and health services. Attendees were very interested in their health, with some of them sharing comments on this being the first event of this type they have ever attended, so well done to the organisers!

Only comment, from a population health angle, I would have liked to see more diversity with younger adults and ethnic minorities. Saying this, I do not have at hand information on the distribution of the population serviced in this area, it may be that attendees to this event reflect the population in this area.